



August 24, 2015

## REGISTRAR BULLETIN

### INDUSTRY ALERT

TICO wishes to caution all travel retailers and travel wholesalers about accepting bookings from an individual using the name "Carolyn (Michelle) Solomon and/or Blue Mountain Travel or Business & Vacation Travel Planners.

The travel agency located at 1672 Jane Street, 2nd Floor in Toronto terminated its TICO registration to operate on July 31, 2015.

Ms. Solomon (Michelle) has continued to present herself as a travel agent to make bookings (online and over the telephone) using third party credit cards. TICO has charged Ms. Solomon with one count of operating as a travel agent without registration, contrary to section 4(1)(a) of the *Travel Industry Act, 2002*.

Reported incidents relate to air only bookings mainly to Grenada, Jamaica and other Caribbean destinations.

TICO recommends that registrants be extremely cautious when accepting bookings. If you are suspicious about a booking, TICO recommends that you ensure that the travel agency is registered with TICO (if located in Ontario) and/or contact the travel agency to confirm whether the travel agent attempting to make the booking is actually employed by that agency.

If your business has been accepting bookings from this individual please contact TICO at 1-888-451-8426 or email: [tico@tico.ca](mailto:tico@tico.ca)

Richard Smart  
Registrar  
*Travel Industry Act, 2002*